PTO/SB/05 (08-03)

Approved for use through 07/31/2006. OMB 0651-0032 U.S. Patent and Trademark Office. U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number 41698-1106 Attorney Docket No. UTILITY PATENT APPLICATION C. Huey First Inventor Technique for Dynamically Routing TRANSMITTAL Title Communication Calls to Information/Call Certers EV006644525US (Only for new nonprovisional applications under 37 CFR 1.53(b)) Express Mail Label No. Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 APPLICATION ELEMENTS ADDRESS TO: See MPEP chapter 600 concerning utility patent application contents. Alexandria VA 22313-1450 Fee Transmittal Form (e.g., PTO/SB/17) 1. X CD-ROM or CD-R in duplicate, large table or (Submit an original and a duplicate for fee processing) Computer Program (Appendix) 2. Applicant claims small entity status. Nucleotide and/or Amino Acid Sequence Submission See 37 CFR 1.27. (if applicable, all necessary) 3. X Specification [Total Pages_ 19 Computer Readable Form (CRF) (preferred arrangement set forth below) - Descriptive title of the invention Specification Sequence Listing on: b. - Cross Reference to Related Applications - Statement Regarding Fed sponsored R & D CD-ROM or CD-R (2 copies); or - Reference to sequence listing, a table or a computer program listing appendix Paper - Background of the Invention - BriefS ummary of the Invention - Brief Description of the Drawings (if filed) Statements verifying identity of above copies - Detailed Description ACCOMPANYING APPLICATION PARTS - Abstract of the Disclosure 9. Assignment Papers (cover sheet & document(s)) 4. X Drawing(s) (35 U.S.C. 113) [Total Sheets 7] 37 CFR 3.73(b) Statement Power of Combined with Declaration 10. (when there is an assignee) 11. [Total Sheets 2 5. Oath or Declaration English Translation Document (if applicable) a. X NACONY SACK NACON N ☐ Copies of IDS 12. X Information Disclosure Statement (IDS)/PTO-1449 Citations Copy from a prior application (37 CFR 1.63(d)) Preliminary Amendment (for continuation/divisional with Box 18 completed) Return Receipt Postcard (MPEP 503) (Should be specifically itemized) **DELETION OF INVENTOR(S)** 15. Certified Copy of Priority Document(s) Signed statement attached deleting inventor(s) (if foreign priority is claimed) name in the prior application, see 37 CFR 16. Nonpublication Request under 35 U.S.C. 122 1.63(d)(2) and 1.33(b). (b)(2)(B)(i). Applicantm ust attach form PTO/SB/35 or its equivalent. Application Data Sheet. See 37 CFR 1.76 17. X Other: check for \$1,320.00 18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in the first sentence of the specification following the title, or in an Application Data Sheet under 37 CFR 1.76:

Continuation-in-part (CIP) Continuation Divisional of prior application No.: Prior application information: Examiner Art Unit: For CONTINUATION OF DIVISIONAL APPS only; The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The Incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts. 19. CORRESPONDENCE ADDRESS **Customer Number:** Correspondence address below Name ALEX L. YIP KAYE SCHOLER LLP Address **425 PARK AVENUE** City **NEW YORK** Zip Code 10022 **NEW YORK** Country Telephone Fax (212) 836-7363 USA (212) 836-8689 Name (Print/Type) Registration No. (Attorney/Agent)

This collection of information is required by 37 CFR 1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

ALEX L. YIP

Signature

34,759

September 30, 2003

Date

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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Complete if Known FEE TRANSMITTAL TBA **Application Number** Herewith Filing Date for FY 2003 C. Huey First Named Inventor Effective 01/01/2003. Patent fees are subject to annual revision. **TBA Examiner Name** Applicant claims small entity status. See 37 CFR 1.27 TBA **Art Unit** TOTAL AMOUNT OF PAYMENT (\$) 1,320.00 Attorney Docket No. 41698-1106 METHOD OF PAYMENT (check all that apply) FEE CALCULATION (continued) Money Order 3. ADDITIONAL FEES ✔ Check Credit card Other None Large Entity | Small Entity ✓ Deposit Account: Fee Fee Fee **Fee Description** Deposit Code (\$) Code (\$) Fee Paid 50-0988 Account 1051 130 2051 65 Surcharge - late filing fee or oath Number Deposit Surcharge - late provisional filing fee or KAYE SCHOLER LLP 1052 50 2052 25 Account cover sheet Name 1053 130 1053 130 Non-English specification The Director is authorized to: (check all that apply) 1812 2,520 1812 2,520 For filing a request for ex parte reexamination Credit any overpayments Charge fee(s) indicated below 1804 1804 920* Requesting publication of SIR prior to 920 Charge any additional fee(s) during the pendency of this application Charge fee(s) indicated below, except for the filing fee 1805 1,840 1805 1,840° Requesting publication of SIR after to the above-identified deposit account. Examiner action 1251 110 2251 Extension for reply within first month **FEE CALCULATION** 205 Extension for reply within second month 1252 410 2252 1. BASIC FILING FEE 1253 930 2253 465 Extension for reply within third month arge Entity Small Entity Fee Paid Fee Description 2254 1254 1.450 725 Extension for reply within fourth month Code (\$) Ode (\$) 2255 985 Extension for reply within fifth month 1255 1.970 1001 750 2001 375 Utility filing fee 750 1401 320 2401 1002 330 2002 165 Design filing fee 160 Notice of Appeal 160 Filing a brief in support of an appeal 1402 320 2402 1003 520 2003 260 Plant filing fee 1403 280 2403 140 Request for oral hearing 1004 750 2004 375 Reissue filing fee 1005 160 2005 Provisional filing fee 1451 1.510 1451 1,510 Petition to institute a public use proceeding 1452 110 2452 55 Petition to revive - unavoidable SUBTOTAL (1) (\$) 750.00 1453 1,300 2453 650 Petition to revive - unintentional 2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE 1501 1,300 2501 650 Utility issue fee (or reissue) Fee from Extra Claims Fee Paid 1502 470 below 2502 235 Design issue fee **Total Claims** -20** = 27 X <u>486</u> 1503 630 2503 315 Planti ssue fee Independent 84 84 1460 130 1460 130 Petitions to the Commissioner Multiple Dependent 1807 50 1807 50 Processing fee under 37 CFR 1.17(q) Large Entity Small Entity 1806 180 1806 180 Submission of Information Disclosure Stmt Fee Fee Code (\$) Fee Description Fee Fee Code (\$) 40 Recording each patent assignment per 8021 40 8021 property (times number of properties)

1205 18 2	205 9 ** Reissue claims in excess of 20 and over original patent	1802 900 1802 900 Request for expedited examination of a design application	_
**or number previ	SUBTOTAL (2) (\$) 570.00 iously paid, if greater; For Reissues, see above	Other fee (specify) *Reduced by Basic Filing Fee Paid SUBTOTAL (3) (\$)	
SUBMITTED BY	1	(Complete (if spplicable))	
Name (Print/Type)	ALEX L. YIP	Registration No. (Attorney/Agent) 34,759 Telephone (212) 836-7363	

1809

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375 Filing a submission after final rejection (37 CFR 1.129(a))

375 Request for Continued Examination (RCE)

Date

September 30, 2003

375 For each additional invention to be examined (37 CFR 1.129(b))

Claims in excess of 20

over original patent

Independent claims in excess of 3

** Reissue independent claims

Multiple dependent claim, if not paid

1202

1201

1204 84

Signature

1203 280

18

84

2202

2201

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2203 140

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